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By Recall Management division at 7:28 am, Feb 04, 2014

14V-030
(3 pages)



Eldorado National - California

January 31, 2014

VIA E-MAIL RMD.ODI@DOT.GOV & CYNTHIA.GLASS@DOT.GOV

Associate Administrator for Enforcement
National Highway traffic Safety Administration
400 7th Street, S.W. Suite 5319
Washington, D.C. 20590

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Eldorado National (California), Inc. is submitting information relating to a safety recall we are conducting. Specific information is as follows:

573.6(c)(1) Vehicles affected are manufactured by:

Eldorado National (California), Inc.
9670 Galena Street
Riverside, CA 92509

573.6(c)(2) The following vehicle models are being recalled:

Axess - 2005 thru 2012 model year
E-Z Rider II - 2006 thru 2013 model year
Passport - 2013 model year

573.6(c)(3) The total number of vehicles involved in this recall:

469 Axess, 72-E-Z Rider II, 7-Passport or 548 total

573.6(c)(4) The approximate percentage of the total number of vehicles to contain the defect:

Eaton-Sure Power Inc., the maker of the battery equalizers and or DC/DC converters, reports that it delivered 471 defective units to Eldorado National. Sure Power is still investigating whether there are application specific factors which would contribute to the risk of failure.

Eldorado National purchased additional DC/DC converters from a Sure Power distributor directly. Eldorado National has not determined why its numbers differ from Sure Power's numbers.

As of this date Eldorado National has supplied upgraded battery equalizers to replace the potentially defective units for Axess buses: 46 to DFW Airport, 17 to Hertz LAX & 18 Avis LAX. total = 81

The approximate percentage of the total number of vehicles to contain the defect is 85%

573.6(c)(5) Description of the defect:

A battery equalizer and or DC/DC converter manufactured and sold by Sure Power, Inc. was installed in buses manufactured by Eldorado National (California), Inc. Sure Power, Inc. has determined that the part in question is subject to failure that could cause self heating and maintaining temperatures capable of accelerating a thermal incident.

573.6(c)(6) The following is a summary of all the events that were the basis for determining the defect.

Eldorado National (California), Inc. was notified of the defect by Sure Power, Inc. Eldorado National (California), Inc. then received notice from NHTSA of this problem. At this time it appears that Sure Power, Inc. has not determined if there are application specific factors which would contribute to the risk of failure. Based upon the report provided by the component

EIDorado National - California



manufacturer EIDorado National (California), Inc. has now determined a safety recall is prudent to prevent a failure causing self heating and maintaining temperatures capable of accelerating a thermal incident.

573.6(c)(7) Test results or data:

EIDorado National (California), Inc. has not undertaken any testing of the part in question and is relying upon information provided by Sure Power, Inc.

573.6(c)(8)(i) The defect will be corrected as follows:

Customers will be instructed to take their vehicles to EIDorado National (California), Inc. distributors/dealers for replacement of the defective part. EIDorado National (California), Inc. will provide the part and services to our customers at no charge.

573.6(c)(8)(ii) Correspondence to notify EIDorado National (California), Inc. distributors and Customers of the safety recall:

Mailing of Customer and Distributor notification letters is scheduled to be completed by February 17, 2014.

Parts are anticipated to be available from February 17, 2014 to March 3, 2014.

573.6(c)(10)

Attached is a copy of the proposed Owners Notification Letter that EIDorado National (California), Inc. will send to the vehicle owners.


573.6(c)(11)

EIDorado National (California), Inc. will use the campaign identification number assigned by NHTSA, EQ-14-002.

Should you need further information, my contact information is as follows:

Name: Tony Wayne, President
Phone: 909-591-9557
Fax: 909-591-5285
E-mail: twayne@eldorado-ca.com
Mailing Address: 9670 Galena Street
Riverside, CA 92509

Sincerely,
EIDorado National (California), Inc.



Tony Wayne
President

CC: Tim Brownlee
Tony Jones
Ron Sorensen
Larry Bailey
Robert Mendoza

ElDorado National - California

January 31, 2014

PROPOSED SCHEDULE FOR RECALL NOTIFICATIONS

- A. The approximate date upon which the owner notification letter will begin: February 17, 2014
- B. The approximate date upon which the owner notification will be completed: February 24, 2014
- C. The approximate date upon which the dealer notification will be completed: March 3, 2014