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By Recall Management division at 10:07 am, Jan 27, 2014

14V-015  
(3 pages)

**PACCAR** Inc

January 24, 2014

Via e-mail to [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov)  
Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation (NEF-111)  
Safety Assurance  
National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
Washington, D.C. 20590

Re: **Inteva Door Pull Fastener Improperly Torqued**  
**Peterbilt Recall No. 1213G**

Dear Ms. Timian:

Pursuant to 49 C.F.R. Part 573, PACCAR Inc hereby provides notice to NHTSA of its intention to voluntarily recall the affected population of vehicles identified below. This recall involves vehicles manufactured by the Peterbilt Motors Company, a division of PACCAR Inc.

**Manufacturer - 573.6(c)(1)**

Peterbilt Motors Company  
1700 Woodbrook Street  
Denton, TX 76205

**Identification of Vehicles Potentially Containing Defect - 573.6(c)(2)(ii)**

The vehicles that may potentially contain the defect are model year 2013 and 2014 Peterbilt 587 chassis that were manufactured between May 8, 2012, and October 24, 2013.

**Component Containing the Defect - 573.6(c)(2)(iv)**

Component Name: Inteva Interior Door Pad Assembly

Country of Origin: United States

Manufacturer: Inteva Products, LLC  
1401 Crooks Road  
Troy, MI 48084

Contact: Dory Nelson

Telephone: (248) 655-8711

Part No.: S63-6049-\*\*\*\*\*

**Total Number of Vehicles Potentially Containing Defect - 573.6(c)(3)**

It is estimated that the recall potentially affects 827 Peterbilt vehicles registered within the United States.

**Percentage of Vehicles Estimated to Contain Defect - 573.6(c)(4)**

The percentage of vehicles that may contain the defect is unknown.

**Description of the Defect - 573.6(c)(5)**

Within the Inteva door pad assembly, the fasteners that mount the inner door pull to the door pad may be insufficiently torqued.

**Chronology of Principal Events that Formed Basis for Recall – 573.6(c)(6)**

10/23/2013 - Peterbilt Customer Service learned that one customer had three trucks in which the inner door pull fasteners either came loose or fell out.

10/24/2013 – Peterbilt inspected parts at the Denton, Texas facility and found loose fasteners. Peterbilt initiated containment activities by torquing the fasteners and marking with orange paint.

10/25/2013 – Inteva determined that operators on its door pad assembly line were not torquing the door pull bolts in accordance with specifications.

10/28/2013 – Peterbilt began assessing the safety risk by investigating the manner in which loosening of a door pull becomes apparent to the operator and the speed of progression from loosening to detachment. For the investigation, several mock-ups were assembled with various fastener configurations.

1/16/2014 – Peterbilt concluded its assessment of safety consequences and determined that Model 587 chassis equipped with improperly torqued door pull fasteners contain a defect affecting product safety.

**Description of Remedy - 573.6(c)(8)**

Peterbilt will notify owners, and dealers will inspect inner door pull fasteners and torque them to the proper specification.

**Communications Sent to Dealers and Owners – 573.6(c)(10)**

Subject to NHTSA approval, a customer letter will be sent within 30 days.

**Identification of Manufacturer’s Campaign Number - 573.6(c)(11)**

The Peterbilt number for this campaign is “1213G.”

Please let me know if you have any questions or concerns.

Very truly yours,

s/Pamela S. Tonglao

Pamela S. Tonglao  
Counsel  
PACCAR Inc