

Safety Defect and Noncompliance Report Guide for Equipment
PART 573 Defect and Noncompliance Report¹

On April 1, 2014, Villa International [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in items of motor vehicle equipment listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: April 1, 2014

Furnish the manufacturer's identification code for this recall (if applicable): 209

1. Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the recalled item of equipment. If the recalled item of equipment is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Villa International

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jim Mariel

Telephone Number: 574-389-8383 Fax No.: 574-389-9393

Name and Title of Person who prepared this report.

Robert Long

VP of Sales

Signed:

¹Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Ms. Jennifer Timian at (202) 366-0209, by FAX at (202) 366-7882, or E-Mail to RMD.ODI@dot.gov.

I. Identify the Recalled Items of Equipment

2. Identify the Items of Equipment Involved in this Recall, for each make and model or applicable item of equipment product line (provide illustrations or photographs as necessary to describe the item of equipment), provide:

Generic name of the item: Driver/Passenger Seat

Make: Tiffin **Model:** 2013 Allegro Bus, Zephyr _____

Part Number: See attached **Size:** _____

Function: Driver/Passenger Seat

Other information which characterizes/distinguishes the items of equipment to be recalled:
Villa ISS Driver/Passenger GSK Seat delivered between 7/01/12 and 2/28/13

Make: Fleetwood **Model:** 2013-2014 Eagle, Tradition, Revolution

Part Number: See attached **Size:** _____

Function: Driver/Passenger Seat

Other information which characterizes/distinguishes the items of equipment to be recalled:
Villa ISS Driver/Passenger GSK Seat delivered between 7/01/12 and 2/28/13

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Equipment equipped with certain items of equipment from January 1, 1996, through April 1, 1997, then what was the percentage of the recalled Equipment of all Equipment manufactured during that time period.

100% of the Villa ISS GSK Driver/Passenger seats delivered with between 7/01/12 and 2/28/13

II. Identifying the Recall Population

3. Furnish the total number of items of equipment recalled potentially containing the defect or noncompliance.

Model	Year	Number of Items Potentially Involved	
		Seats	Coaches
Tiffin Allegro Bus	2013	441	221
Tiffin Zephyr	2013	52	26
Fleetwood Eagle	2013	40	20
Fleetwood Eagle	2014	2	1
Fleetwood Tradition	2014	32	16
Fleetwood Revolution	2013	44	22
Fleetwood Revolution	2014	12	6

Total Number Potentially Affected by the Recall: 623 seats, 312 coaches

4. Furnish the approximate percentage of the total number of items of equipment estimated to actually contain the defect or noncompliance: TBD

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment: This is a new product beginning in July, 2012 for the model year 2013 and 2014 Fleetwood Eagle, Tradition, and Revolution. Also, Tiffin. The Driver/Passenger seat which began production on July 1, 2012. The seats use a GSK power unit and an integrated seat belt. This configuration is unique to this model. These were the only motor homes to use this seat.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Villa International ISS driver/passenger seat with GSK. The seat belt attachment method may be incorrect.

Describe the cause(s) of the defect or noncompliance condition.

The seat belt could rub on a steel bracket and fray.

Describe the consequence(s) of the defect or noncompliance condition.

The seat belt could be weakened to the point that it could break before meeting the requirements of FMVSS 209 resulting in loss of control, injury, or death.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

March 27, 2014, Villa International performed a repair and noticed the seat belt frayed.

March 31, 2014 Inspection within production showed no units with this problem. Identified seat belt attachment bracket was improper within above mentioned time frame. Field repair recommended. Population being determined.

April 1, 2014 Customers notified. Remedy tested and confirmed. Villa developed a spacer and protective sheath. This configuration passes FMVSS 209.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Villa International recommends contacting all motor home owners with a Villa ISS driver/passenger seat using a GSK power unit built between July 1, 2012 and March 1, 2013 and arrange for inspection and possible corrective repair. Villa International will supply the necessary parts and installation instructions for the seats to meet the requirements of FMVSS 209.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The remedy assembly is a spacer and protective sheath to be added to the retractor side of the seat belt where it attaches to the outside of the seat against the wall.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production of Villa International ISS seats with GSK using the flat bracket for the seat belt attachment was discontinued as of February 1, 2013.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

April 1, 2014 Notification will start.

Production Remedy determined March 31, 2014

Field Remedy determined March 31, 2014

Parts are currently available.

Date the Owner list will be available TBD

Date the Dealer notice will be sent out TBD

Date the Owner notice will be sent out TBD

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *DRAFT* copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail (*RMD.ODI@dot.gov*) for review prior to mailing.

Note: These documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.