



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 2, 2015

Ms. Renee Pannone  
Technical Warranty Supervisor  
Southeast Toyota Distributors, LLC  
100 Jim Moran Boulevard  
Deerfield Beach, FL 33442

NVS-215SM  
14V-828

**Subject:** Vehicle Accessories May Detach

Dear Ms. Pannone:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SCION/FRS/2014-2015  
SCION/XB/2014-2015  
TOYOTA/4RUNNER/2014-2015  
TOYOTA/FJ CRUISER/2014-2015  
TOYOTA/LAND CRUISER/2014-2015  
TOYOTA/RAV4/2014-2015  
TOYOTA/TACOMA/2014-2015

**Mfr's Report Date:** December 23, 2014

**NHTSA Campaign Number:** 14V-828

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 3,924

**Problem Description:**

Southeast Toyota Distributors, LLC (SET) is recalling certain model year 2014-2015 Toyota 4Runner, Tacoma, FJ Cruiser, Land Cruiser, RAV4, Scion FRS, and XB vehicles. The affected vehicles may have accessories installed by SET, such as running boards or other items, that were incorrectly installed. The accessory attaching fasteners were not tightened with the proper torque, possibly causing the accessory to detach from the vehicle.

**Consequence:**

Accessories that detach from a vehicle may result in a vehicle crash and/or personal injury.

**Remedy:**

SET will notify owners, and dealers will inspect and tighten the affected bolts, free of charge. The recall is expected to begin February 9, 2015. Owners may contact SET customer service at 1-866-405-4226. SET's number for this recall is SET-14B.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement