



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 2, 2015

Mr. Walter Lewis
Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, GA 30328

NVS-215SM
14V-824

Subject: Front and Rear Alignment may be Incorrect

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE/2015

Mfr's Report Date: December 23, 2014

NHTSA Campaign Number: 14V-824

Components:

SUSPENSION

Potential Number of Units Affected: 2

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain model year 2015 Cayenne Diesel and Cayenne S vehicles manufactured November 26, 2014, to November 27, 2014. Due to a manufacturing error, the suspension alignment on the front and rear axles may not have been performed correctly and the screw connections of the camber, toe and caster may not have been tightened with the specified torque.

Consequence:

If the suspension alignment was incorrectly performed, vehicle handling could be reduced, increasing the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will perform a front and rear suspension alignment, and check the screw connections for the proper torque, retightening as necessary, free of charge. The manufacturer has not yet provided a notification date. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AF04.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement