



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 30, 2014

Mr. Kenneth Bush  
Department Manager, Government Relations  
Suzuki Motor of America, Inc.  
3251 East Imperial Highway  
Brea, CA 92821-6795

NVS-215SM  
14V-811

**Subject:** Shift Selector Moved From Park

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUZUKI/KIZASHI/2010-2013  
SUZUKI/SX4/2010-2013

**Mfr's Report Date:** December 18, 2014

**NHTSA Campaign Number:** 14V-811

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

**Potential Number of Units Affected:** 60,823

**Problem Description:**

Suzuki Motor of America, Inc. (Suzuki) is recalling certain model year 2010-2013 SX4 vehicles manufactured July 16, 2009, to November 1, 2012, and 2010-2013 Kizashi vehicles manufactured October 13, 2009, to October 31, 2012. The shift selector can be moved out of the "Park" position without depressing the brake pedal.

**Consequence:**

If the shift selector is moved out of the "Park" position while the brake pedal is not depressed, the vehicle may unexpectedly roll, increasing the risk of a vehicle crash.

**Remedy:**

Suzuki will notify owners, and dealers will replace the shift selector assembly, free of charge. The recall is expected to begin January 19, 2015. Owners may contact Suzuki customer service at 1-714-996-7040. Suzuki's number for this recall is VL.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement