

U.S. Department of Transportation

1200 New Jersey Avenue SE Washington, DC 20590 **National Highway Traffic Safety** Administration

December 29, 2014

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 VAN DYKE MAIL CODE 480-210-2V WARREN, MI 48090

NVS-215SM 14V-804

Subject: Seat Track Bracket Rattle

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

CADILLAC/SRX/2015

Mfr's Report Date: December 17, 2014

NHTSA Campaign Number: 14V-804

**Components:** 

**SEATS** 

**Potential Number of Units Affected:** 3,155

# **Problem Description:**

General Motors LLC (GM) is recalling certain model year 2015 Cadillac SRX vehicles manufactured November 11, 2014, to December 3, 2014. The front driver's seat may have been built with an incorrect seat track bracket. Drivers' seats with this condition may not be properly attached to the seat track.

### **Consequence:**

The front outboard seat bracket may become disengaged during a vehicle crash, increasing the risk of personal injury.

GM will notify owners, and dealers will inspect and replace affected seat track hook brackets, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-458-8006 (Cadillac). GM's number for this recall is 14863.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

