

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 23, 2014

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215SM

14V-788

Mr. Jay Joseph Assistant Vice President Honda (American Honda Motor Co.) 1919 Torrance Blvd. Torrance, CA 90501

Subject: Side Curtain Air Bag Improper Inflation

Dear Mr. Joseph:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

HONDA/CROSSTOUR/2015

Mfr's Report Date: December 22, 2014

NHTSA Campaign Number: 14V-788

**Components:** 

AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 1,252

### **Problem Description:**

American Honda Motor Co. (Honda) is recalling certain model year 2015 Crosstour 4 Cylinder vehicles manufactured October 1, 2014, to November 4, 2014, Crosstour V6 2WD vehicles manufactured September 30, 2014, to November 13, 2014, and Crosstour V6 4WD vehicles manufactured September 30, 2014, to November 18, 2014. The inflator tube for the side curtain air bag may have been incorrectly manufactured.

## **Consequence:**

If the side curtain air bag does not properly inflate, it can affect the performance of the air bag in the event of a vehicle crash, increasing the risk of occupant injury.

## Remedy:

Honda will notify owners, and dealers will replace the left and/or right side curtain air bags, free of charge. The recall is expected to begin January 9, 2015. Owners may contact Honda customer service at 1-310-783-2000. Honda's number for this recall is JN0, JN1, and JN3.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

