



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 19, 2014

Betsy Hershberger
Warranty/Service Manager
ARBOC Specialty Vehicles, LLC
51165 Greenfield Parkway
Middlebury, IN 46540

NVS-215KS
14V-783

Subject: Windows Not Safety Stamped/FMVSS 205

Dear Betsy Hershberger:

This letter serves to acknowledge ARBOC Specialty Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARBOC/SPIRIT OF MOBILITY/2015

Mfr's Report Date: December 9, 2014

NHTSA Campaign Number: 14V-783

Components:

VISIBILITY:GLASS, SIDE/REAR

Potential Number of Units Affected: 43

Problem Description:

ARBOC Specialty Vehicles, LLC (ARBOC) is recalling certain model year 2015 Spirit of Mobility transit buses manufactured June 23, 2014, to November 21, 2014. The affected vehicles were manufactured with driver side transition windows that were not safety stamped. Thus, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 205 "Glazing Materials."

Consequence:

A broken window can create glass shards, increasing the risk of personal injury.

Remedy:

ARBOC will notify owners, and dealers will replace the window, free of charge. The recall is expected to begin December 23, 2014. Owners may contact ARBOC customer service at 1-574-825-1720. ARBOC's number for this recall is TSB1415.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received ARBOC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that ARBOC may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement