



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 16, 2014

Ms. DEBORAH BAKER  
Doubletree RV  
1000 Interchange Drive  
PO Box 235  
Howe, IN 46746

NVS-215SM  
14V-776

**Subject:** Door Lock Cylinder May Jam

Dear Ms. BAKER:

This letter serves to acknowledge Doubletree RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DOUBLE TREE/ELITE/2006-2013  
DOUBLE TREE/MOBILE SUITE/2006-2013  
DOUBLE TREE/SELECT SUITE/2006-2013  
DOUBLE TREE/TRADITION/2006-2013

**Mfr's Report Date:** November 25, 2014

**NHTSA Campaign Number:** 14V-776

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 301

**Problem Description:**

Doubletree RV (Doubletree) is recalling certain model year 2006-2013 Select Suite, Tradition, Mobile Suite, and Elite Suite recreational trailers manufactured January 1, 2006, to April 25, 2013 and equipped with Fastec-brand door locks. It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

**Consequence:**

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the travel trailer at the time will then be locked in and be unable to exit the vehicle without using the emergency exit, increasing the risk of injury.

**Remedy:**

Doubletree will notify owners, and dealers will replace the cylinders, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Fastec directly at [www.fastecindustrial.com](http://www.fastecindustrial.com) or by calling toll free 1-800-837-2505, or Doubletree customer service at 1-260-562-1075.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement