



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 17, 2014

Mr. Michael Scott
Mercedes-Benz USA, LLC - DBA Sprinter
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NVS-215SM
14V-764

Subject: Oil may Leak from Chain Tensioner Gasket

Dear Mr. Scott:

This letter serves to acknowledge Mercedes-Benz USA, LLC - DBA Sprinter's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/SPRINTER 2500/2014-2015
MERCEDES BENZ/SPRINTER 3500/2014-2015

Mfr's Report Date: December 1, 2014

NHTSA Campaign Number: 14V-764

Components:

ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Potential Number of Units Affected: 8,279

Problem Description:

Mercedes-Benz USA, LLC - DBA Sprinter (Mercedes) is recalling certain model year 2014-2015 Sprinter 2500, and Sprinter 3500 vehicles manufactured February 28, 2014, to November 21, 2014. In the affected vehicles, oil may leak from around the chain tensioner gasket area.

Consequence:

Leaking oil may drip onto a hot engine surface, increasing the risk of a fire. Additionally, the leaking oil may be a road hazard for other vehicles, increasing the risk of a crash.

Remedy:

Mercedes will notify owners, and dealers will replace the chain tensioner gasket, free of charge. The recall is expected to begin December 26, 2014. Owners may contact Mercedes customer service at 1-877-762-8267. Mercedes' number for this recall is 2014120003.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mercedes' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement