



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 17, 2014

Mr. Stephen Kraitz
Vehicle Compliance and Analysis
Mercedes-Benz USA, LLC.
One Mercedes Drive, P.O. Box 350
Montvale, NJ 07645-0350

NVS-215SM
14V-762

Subject: Oil may Leak from Chain Tensioner Gasket

Dear Mr. Kraitz:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/E250/2014-2015
MERCEDES BENZ/GLK250/2014-2015
MERCEDES BENZ/ML250/2015

Mfr's Report Date: November 28, 2014

NHTSA Campaign Number: 14V-762

Components:

ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Potential Number of Units Affected: 4,871

Problem Description:

Mercedes-Benz USA, LLC (Mercedes) is recalling certain model year 2014-2015 E250 BlueTec, E250 BlueTec 4Matic, GLK250 4Matic BlueTec, and 2015 ML250 4Matic BlueTec vehicles manufactured February 28, 2014, to November 10, 2014. In the affected vehicles, oil may leak from around the chain tensioner gasket area.

Consequence:

Leaking oil may drip onto a hot engine surface, increasing the risk of a fire. Additionally, the leaking oil may be a road hazard for other vehicles, increasing the risk of a crash.

Remedy:

Mercedes will notify owners, and dealers will replace the chain tensioner gasket, free of charge. The recall is expected to begin December 26, 2014. Owners may contact Mercedes customer service at 1-800-367-6372. Mercedes' number for this recall is 2014120002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Mercedes' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement