

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 17, 2014

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Matthew Collins
Manager
Toyota Motor Engineering & Manufacturing
Mail Code: S-104
19001 South Western Avenue
Torrance, CA 90501

NVS-215SM 14V-757

Subject: Air Bag Deployment may Cause Assist Grip To Detach

Dear Mr. Collins:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/SIENNA/2015

Mfr's Report Date: November 26, 2014

NHTSA Campaign Number: 14V-757

Components:

AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 25,552

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2015 Sienna vehicles manufactured September 2, 2014, to November 14, 2014. In the event of a crash that necessitates the deployment of the curtain shield airbag (CSA), the second row overhead assist grips may detach.

Consequence:

If the assist grip detaches due to CSA deployment, the grip may strike a vehicle occupant, increasing the risk of injury.

Remedy:

Toyota will notify owners, and dealers will modify the headliner near the second row overhead assist grip, free of charge. The recall is expected begin on January 15, 2015. Owners may contact Toyota customer service at 1-800-331-4331.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

