



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 17, 2014

Mr. Timothy Lafon  
Vice President, Regulatory Affairs  
Volvo Trucks North America  
PO Box 26115  
Greensboro, NC 27402

NVS-215KS  
14V-739

**Subject:** Eco-Roll may not Re-Engage Drivetrain

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VHD/2012, 2014-2015  
VOLVO/VNL/2012-2015  
VOLVO/VNM/2014-2015

**Mfr's Report Date:** November 17, 2014

**NHTSA Campaign Number:** 14V-739

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 6,234

**Problem Description:**

Volvo Trucks North America (Volvo) is recalling certain model year 2012, 2014-2015 VHD, 2012-2015 VNL, and 2014-2015 VNM trucks manufactured June 16, 2011, to August 18, 2014, and equipped with the Eco-Roll option. The affected trucks may fail to re-engage the vehicle drivetrain after using the Eco-Roll feature.

**Consequence:**

If the drivetrain does not re-engage, the vehicle's stopping distance may be lengthened, increasing the risk of a crash.

**Remedy:**

Volvo has notified owners, and dealers will update the Eco-Roll software, free of charge. The recall began on December 8, 2014. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1406.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement