



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 16, 2014

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NVS-215KS
14V-737

Subject: Ball Socket may Detach from Tie Rod

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CHU/2015
MACK/CXU/2015

Mfr's Report Date: November 17, 2014

NHTSA Campaign Number: 14V-737

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 3,266

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain model year 2015 CHU, CXU trucks manufactured March 31, 2014, to June 26, 2014. In the affected vehicles, the collars that prevent the ball sockets from backing out of the tie rod may have been incorrectly positioned. This may allow the ball sockets to come loose.

Consequence:

If the ball sockets come loose from the tie rod, a complete loss of steering may result, increasing the risk of a crash.

Remedy:

Mack will notify owners, and dealers will inspect and re-position the collar if necessary, free of charge. The recall is expected to begin in December 2014. Owners may contact Mack customer service at 1-800-528-6586. Mack's number for this recall is SC0385.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement