

December 12, 2014

Donna Baker Ford Motor Company 330 Town Center Ste. 500 Dearborn, MI 48126

Subject: Key Removal When Not In Park/FMVSS 114

Dear Donna Baker:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years: FORD/FUSION/2014-2015 FORD/FUSION ENERGI/2015

FORD/FUSION HYBRID/2015

Mfr's Report Date: November 17, 2014

NHTSA Campaign Number: 14V-736

# **Components:** POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 56,479

# **Problem Description:**

Ford Motor Company (Ford) is recalling certain model year 2014-2015 Ford Fusion vehicles manufactured July 27, 2013, to October 31, 2014, 2015 Ford Fusion Hybrid vehicles manufactured February 24, 2014, to October 31, 2014, and 2015 Ford Fusion Energi vehicles manufactured July 14, 2014, to October 31, 2014. In the affected vehicles, the key may be able to be removed even while the transmission is not in Park. Thus, these vehicles fail to comply with the requirements of the Federal Motor Vehicle Safety Standards (FMVSS) No. 114, "Theft Protection and Rollaway Prevention."

# **Consequence:**

If the key can be removed despite that the transmission is not in Park, a driver may think the vehicle is safety parked, when it is not, increasing the risk of a vehicle rollaway that could cause the vehicle to strike and injure the driver, other vehicle occupants, or bystanders.

# **Remedy:**

Ford will notify owners, and dealers will repair the vehicles, free of charge. The recall is expected to begin January 5, 2015. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 14C11.



1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215SM 14V-736

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

