



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 12, 2014

Mr. Matthew Collins
Manager
Toyota Motor Engineering & Manufacturing
Mail Code: S-104
19001 South Western Avenue
Torrance, CA 90501

NVS-215SM
14V-732

Subject: Premature Ball Joint Wear

Dear Mr. Collins:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/CAMRY/2011

Mfr's Report Date: November 12, 2014

NHTSA Campaign Number: 14V-732

Components:

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 56

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2011 Toyota Camry vehicles manufactured March 8, 2011, to July 20, 2011. In the affected vehicles the rubber boot on the front suspension lower arm ball joint may have been damaged during manufacturing. The damage could cause the boot to leak lubricant grease onto the ball joint which could then cause the ball joint to wear and loosen prematurely.

Consequence:

A loosened ball joint could eventually fail and induce a lower suspension failure, resulting in a loss of vehicle control that increases the risk of a crash.

Remedy:

Toyota will notify owners, and dealers will inspect and replace the ball joint, free of charge. The recall is expected to begin on or around December 15, 2014. Owners may contact Toyota customer service at 1-800-331-4331.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement