



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 15, 2014

Mr. Bill Nicolle
Setra of North America
350 Hazelhurst Road
Mississauga, Ontario L5J 4T8

NVS-215MR
14V-723

Subject: Undersize Replacement Steering Shaft

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S407/2012

Mfr's Report Date: November 7, 2014

NHTSA Campaign Number: 14V-723

Components:

STEERING

Potential Number of Units Affected: 1

Problem Description:

Setra of North America (Setra) is recalling one model year 2012 S407 motorcoach manufactured August 1, 2011. The affected motorcoach may have had its intermediate steering shaft replaced with an undersized intermediate steering shaft.

Consequence:

Under heavy steering load, the telescopic intermediate steering shaft may separate, resulting in a loss of steering and increasing the risk of a crash.

Remedy:

Setra has notified the one vehicle owner and replaced the affected intermediate shaft, free of charge. The recall began on November 7, 2014. Owners may contact Setra customer service at 1-866-624-2622.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement