



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 12, 2014

T Robert Meyer  
Manager, Special Projects  
Sutphen Corporation  
6450 Eiterman Rd  
Dublin, OH 43016

NVS-215SM  
14V-718

**Subject:** Main Extend Cables Failed/FMVSS 403

Dear T Robert Meyer:

This letter serves to acknowledge Sutphen Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUTPHEN/SAI 110/2000-2014  
SUTPHEN/SP 110/2000-2014  
SUTPHEN/SPH 100/2000-2014  
SUTPHEN/SPI 112/2000-2014

**Mfr's Report Date:** November 5, 2014

**NHTSA Campaign Number:** 14V-718

**Components:**

EQUIPMENT:MECHANICAL

**Potential Number of Units Affected:** 155

**Problem Description:**

Sutphen Corporation (Sutphen) is recalling certain model year 2000-2014 SPH 100, SP 110, SPI 112, SAI 110 aerial devices manufactured November 5, 2014. The main extension cable on the aerial ladders may fail.

**Consequence:**

A cable failure may cause the ladder to collapse in use, increasing the risk of injury to a user.

**Remedy:**

Sutphen will notify owners, and dealers will inspect and repair or replace the ladders, as necessary, free of charge. The recall began in November 2014. Owners may contact Sutphen customer service at 1-866-287-5549. Sutphen's number for this recall is NACIS# 336120.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner). Please provide a copy of the owner letter that was issued on this safety recall immediately.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information immediately.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement