



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 5, 2014

Jessica Thompson  
Field Campaign Administrator  
Navistar, Inc.  
2701 Navistar Dr  
Lisle, IL 60532

NVS-215KS  
14V-691

**Subject:** Wheelchair Lift - Platform Cracking

Dear Jessica Thompson:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC BUS/CE/2007-2015  
IC BUS/FE/2008, 2011  
IC BUS/RE/2009-2010, 2013

**Mfr's Report Date:** October 29, 2014

**NHTSA Campaign Number:** 14V-691

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 68

**Problem Description:**

Navistar, Inc.(Navistar) is recalling certain model year 2007-2015 IC CE transit buses manufactured January 23,2006, to May 12, 2014, 2008, and 2011 IC FE transit buses manufactured October 5, 2006, to September 28, 2009, and 2009-2010, and 2013 IC RE transit buses manufactured September 19, 2007, to November 29, 2011, equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation after January 1, 2006. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Navistar will notify owners to take buses to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin December 29, 2014. Owners may contact Navistar customer service at 1-331-332-1590 or Ricon customer service at 1-800-322-2884. Navistar's number for this recall is 14517.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement