



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 5, 2014

Mr. William Conway
Forest River, Inc.
55470 Country Road 1
P.O. Box 3030
Elkhart, IN 46515-3030

NVS-215MR
14V-684

Subject: Ball Joint Torque Not Correct

Dear Mr. Conway:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/CARGOPORT/2014-2015
FOREST RIVER/PARCELPORT/2014-2015
FOREST RIVER/ROCKPORT/2014-2015
FOREST RIVER/WORKPORT/2014-2015

Mfr's Report Date: October 29, 2014

NHTSA Campaign Number: 14V-684

Components:

SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Potential Number of Units Affected: 354

Problem Description:

Forest River, Inc. (Forest River) is recalling certain model year 2014-2015 Rockport, Parcelport, Cargoport, and Workport vehicles manufactured December 2, 2013, to October 17, 2014. In the affected vehicles the upper ball joint pinch bolt may not have been sufficiently tightened.

Consequence:

If the pinch bolt is not sufficiently tightened, it can separate causing a loss of vehicle control that increases the risk of a vehicle crash.

Remedy:

Forest River will notify owners, and dealers will inspect the upper ball joint pinch bolt, and tighten if necessary, free of charge. The recall is expected to begin November 17, 2014. Owners may contact Forest River customer service at 1-219-533-5934.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Forest River may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement