



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 5, 2014

Amy Noce  
Accounting Manager  
Halcore Group, Inc.  
3800 McDowell Rd  
Grove City, OH 43123

NVS-215MR  
14V-676

**Subject:** Wheelchair Lift - Platform Cracking

Dear Amy Noce:

This letter serves to acknowledge Halcore Group, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LEADER/TYPE II AMBULANCE/2006

**Mfr's Report Date:** October 24, 2014

**NHTSA Campaign Number:** 14V-676

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 6

**Problem Description:**

Halcore Group, Inc. (Halcore) is recalling certain model year 2006 Leader Type II Ambulances, equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation after January 1, 2006. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Halcore will notify owners to take the vehicles to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall began on November 20, 2014. Owners may contact Halcore customer service at 1-614-539-8181 or Ricon customer service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We received a copy of the owner notification letters that Halcore issued on this recall. They do not comply in full with the requirements of 49 CFR Part 577. We will be monitoring this recall's administration and completion and, if necessary, may require Halcore to reissue compliant notifications.

Please be reminded that all manufacturers are required to submit copies of the notifications they propose to send to owners and purchasers for this office's approval at least five days before they mail those notices. Please do so in the future.

Please also be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement