



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 4, 2014

Mr. Chris Sandvig
General Manager Compliance/TREAD
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215SM
14V-667

Subject: Front Air Bags may not Deploy on Secondary Impact

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2013-2015
AUDI/ALLROAD/2013-2015
AUDI/S4/2013-2015

Mfr's Report Date: October 23, 2014

NHTSA Campaign Number: 14V-667

Components:

AIR BAGS

Potential Number of Units Affected: 101,938

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2013-2015 Audi A4 and S4 vehicles manufactured February 16, 2012, to October 21, 2014, and 2013-2015 Audi Allroad vehicles manufactured March 12, 2012, to October 21, 2014. Due to an improper algorithm in the air bag control module, if a crash necessitates deployment of the side curtain air bags, a second impact to the front of the vehicle may not command the front air bags to also deploy.

Consequence:

If the front air bags do not deploy in the event of a secondary impact to the front of the vehicle, there is an increased risk of occupant injury.

Remedy:

Volkswagen will notify owners, and Audi dealers will update the air bag control unit software, free of charge. The recall is expected to begin on November 11, 2014. Owners may contact Audi customer service at 1-800-822-2834. Volkswagen's number for this recall is 69K5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement