



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 28, 2014

Mrs. Shelly Bontrager
Parts, Warranty & Service Manager
Goshen Coach
25161 Leer Drive
Elkhart, IN 46514

NVS-215SM
14V-637

Subject: Wheelchair Lift - Platform Cracking

Dear Mrs. Bontrager:

This letter serves to acknowledge Goshen Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/G-FORCE/2011-2012
GOSHEN/GCII/2006-2014
GOSHEN/PACER/2006-2014
GOSHEN/SENTINEL/2006-2014
GOSHEN/SENTRY/2006-2007

Mfr's Report Date: October 10, 2014

NHTSA Campaign Number: 14V-637

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 1,330

Problem Description:

Goshen Coach (Goshen) is recalling certain model year 2011-2012 G-Force, 2006-2007 Sentry, and 2006-2014 GCII, Pacer, and Sentinel buses equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the affected wheelchair lifts may crack.

Consequence:

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

Remedy:

Goshen will notify owners, and Ricon will supply supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin in November 2014. Owners may contact Goshen customer service at 1-574-206-7004 or Ricon customer service at 1-800-322-2884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Goshen's proposed owner notification letter and have approved its distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement