



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2014

Mr. Phil Hartnagel
Senior Manager Product Investigation and Campaigns
Chrysler Group LLC
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326-2757

NVS-215SM
14V-636

Subject: Steering Software may Disable Stability Control

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/DURANGO/2014
JEEP/GRAND CHEROKEE/2014

Mfr's Report Date: October 7, 2014

NHTSA Campaign Number: 14V-636

Components:

ELECTRONIC STABILITY CONTROL

Potential Number of Units Affected: 132,223

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2014 Dodge Durango, and Jeep Grand Cherokee vehicles manufactured October 3, 2013, to April 11, 2014. Due to an issue with the software for the Steering Column Control Module (SCCM), the Electronic Stability Control (ESC) may be disabled.

Consequence:

If the ESC is disabled during certain driving situations, the driver may not be able to adequately control the vehicle, increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will update the SCCM software, free of charge. The recall is expected to begin on December 5, 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P64.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement