

U.S. Department of Transportation

1200 New Jersey Avenue SE Washington, DC 20590

National Highway Traffic Safety Administration

October 14, 2014

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055 NVS-215KS 14V-614

Subject: Contamination Of The Chassis Electronic Module

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCLAVE/2014
CADILLAC/CTS/2013-2014
CADILLAC/ESCALADE/2013-2014
CADILLAC/ESCALADE ESV/2013-2014
CHEVROLET/EXPRESS/2014
CHEVROLET/IMPALA/2014
CHEVROLET/SILVERADO/2014
CHEVROLET/SUBURBAN/2013-2014
CHEVROLET/TAHOE/2013-2014
CHEVROLET/TRAVERSE/2014
GMC/ACADIA/2014
GMC/SAVANA/2014
GMC/SIERRA/2014
GMC/YUKON/2013-2014
GMC/YUKON/2013-2014

Mfr's Report Date: October 1, 2014

NHTSA Campaign Number: 14V-614

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 97,540

Problem Description:

General Motors LLC (GM) is recalling certain model year 2013-2014 Cadillac CTS, Escalade, Escalade ESV, Chevrolet Suburban, Tahoe, GMC Yukon, and Yukon XL, and 2014 Buick Enclave, Chevrolet Express, Impala, Silverado HD, Traverse, GMC Acadia, Savana, and Sierra HD vehicles. In the affected vehicles, the chassis electronic module may be internally contaminated, resulting in an electrical short.



Consequence:

If the module experiences an electrical short, the vehicle could stall, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace the chassis electronic module, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-521-7300 (Buick), 1-800-458-8006 (Cadillac), 1-800-222-1020 (Chevrolet), and 1-800-462-8782 (GMC). GM's number for this recall is 14515.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

