



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 14, 2014

Mr. Greg Larsen  
Compliance Manager  
Eldorado National- Kansas  
1655 Wall Street  
Salina, KS 67401

NVS-215SM  
14V-610

**Subject:** Wheelchair Lift - Platform Cracking

Dear Mr. Larsen:

This letter serves to acknowledge Eldorado National- Kansas's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELDORADO/ADVANTAGE/2006-2014  
ELDORADO/AERO ELITE/2006-2014  
ELDORADO/AEROLITE/2006-2014  
ELDORADO/AEROTECH/2006-2014  
ELDORADO/TRANSTECH/2006-2014

**Mfr's Report Date:** September 26, 2014

**NHTSA Campaign Number:** 14V-610

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 2,037

**Problem Description:**

Eldorado National-Kansas (Eldorado) is recalling certain model year 2006-2014 Aerotech, Aerolite, Aero Elite, Transtech, and Advantage coaches manufactured January 1, 2006, to September 26, 2014, and built on Ford E-350, E-450 and E-550 chassis, and Chevrolet 3500 and 4500 chassis, equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Eldorado will notify owners to take buses to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin in November 2014. Owners may contact Eldorado customer service at 1-800-955-9086 or Ricon customer service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement