



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 13, 2014

Mr. William Conway  
Forest River, Inc.  
55470 Country Road 1  
P.O. Box 3030  
Elkhart, IN 46515-3030

NVS-215SM  
14V-599

**Subject:** Wheelchair Lift - Platform Cracking

Dear Mr. Conway:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GLAVAL/PRIMETIME/2006-2014  
GLAVAL/SPORT/2006-2014  
GLAVAL/TITAN/2006-2014  
GLAVAL/TITAN II/2006-2014  
GLAVAL/UNIVERSAL/2006-2014

**Mfr's Report Date:** September 26, 2014

**NHTSA Campaign Number:** 14V-599

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 828

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain model year 2006-2014 Glaval Universal, Primetime, Sport, Titan, and Titan II transit and shuttle buses manufactured January 1, 2006, to September 26, 2014, and equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Forest River will notify owners to take buses to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin in November 2014. Owners may contact Glaval customer service at 1-800-445-2825 or Ricon customer service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received a draft owner letter for this recall and have provided you with our edits.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Ricon will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, Forest River is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Forest River to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement