



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 10, 2014

Mr. R. Thomas Brunner
Mercedes-Benz USA, LLC.
One Mercedes Drive
Montvale, NJ 07645

NVS-215SM
14V-598

Subject: Possible Loss of Steering Function At Low Speeds

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/C300/2015
MERCEDES BENZ/C400/2015

Mfr's Report Date: September 23, 2014

NHTSA Campaign Number: 14V-598

Components:

STEERING

Potential Number of Units Affected: 10,509

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain model year 2015 C300 4Matic and C400 4Matic vehicles manufactured March 28, 2014, to September 18, 2014. If the steering coupling interlock mechanism is not locked in place, the steering of the affected vehicles may not function properly while vehicle is being operated at low speeds.

Consequence:

If the steering does not function properly while the vehicle is being operated at low speeds there may be a loss of control, increasing the risk of a crash.

Remedy:

MBUSA has notified owners, and dealers will inspect the steering coupling interlock mechanism to verify that it is in the locked position, free of charge. The recall began on October 1, 2014. Owners may contact MBUSA customer service at 1-800-367-6372. MBUSA's number for this recall is 2014090008.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received MBUSA's proposed owner notification letter and have approved its distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is cursive and somewhat stylized, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement