



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 10, 2014

Mr. Don Good  
Product Compliance Specialist  
Polaris Industries, Inc.  
2100 Highway 55  
Medina, MN 55340

NVS-215SM  
14V-596

**Subject:** Transmission Component Installed Incorrectly

Dear Mr. Good:

This letter serves to acknowledge Polaris Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VICTORY/CROSS COUNTRY/2015  
VICTORY/CROSS COUNTRY EIGHT BALL/2015  
VICTORY/CROSS COUNTRY TOUR/2015  
VICTORY/GUNNER/2015  
VICTORY/HAMMER EIGHT BALL/2015  
VICTORY/HIGH BALL/2015  
VICTORY/MAGNUM/2015  
VICTORY/VEGAS EIGHT BALL/2015  
VICTORY/VISION TOUR ABS/2015

**Mfr's Report Date:** September 24, 2014

**NHTSA Campaign Number:** 14V-596

**Components:**

POWER TRAIN:MANUAL TRANSMISSION

**Potential Number of Units Affected:** 122

**Problem Description:**

Polaris Industries, Inc. (Polaris) is recalling certain model year 2015 Victory Cross Country, Cross Country Eightball, Cross Country Tour, Gunner, Hammer Eightball, High-Ball, Magnum, Vision Tour ABS and Vegas Eightball motorcycles manufactured August 11, 2014, to September 2, 2014. The affected motorcycles may have been manufactured with the transmission shift drum detent roller spring incorrectly installed.

**Consequence:**

If the roller spring is incorrectly installed, the transmission may not shift as intended, potentially causing the operator to lose control, increasing the risk of a crash.

**Remedy:**

Polaris has notified owners, and dealers will inspect and repair the transmission, free of charge. The recall began on October 6, 2014. Owners may contact Polaris customer service at 1-888-704-5290. Polaris' number for this recall is V-14-03 A/B.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

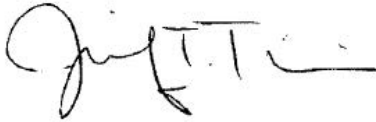
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement