



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 7, 2014

Mr. Glen Perlman
Sr. Vice President/General Counsel
National Van Builders, Inc.
800 Pine Street
Attleboro, MA 02703

NVS-215SM
14V-584

Subject: Wheelchair Lift - Platform Cracking

Dear Mr. Perlman:

This letter serves to acknowledge National Van Builders, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-150/2007-2014

FORD/E-250/2007-2014

Mfr's Report Date: September 23, 2014

NHTSA Campaign Number: 14V-584

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 45

Problem Description:

National Van Builders, Inc. (National Van) is recalling certain 2007-2014 Ford E-150 and E-250 vehicles manufactured February 26, 2007, to August 19, 2014, and equipped with certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured by Ricon Corporation. The platform side plate of the affected wheelchair lifts may crack.

Consequence:

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

Remedy:

National Van will notify owners to take buses to a Ricon dealer or service center who will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall begin in October 2014. Owners may contact National Van customer service at 1-800-527-7477. National Van's number for this recall is Ricon2014.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received National Van Builders' proposed owner notification letter and have approved its distribution.

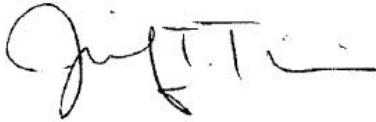
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Ricon will be handling the quarterly reporting for this campaign. Please be reminded that as the vehicle manufacturer, National Van Builders is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require National Van Builders to conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement