



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 31, 2014

Ms. Janet Kercher-Dudley
Standards Engineer
Turtle Top
67819 State Road 15
New Paris, IN 46553

NVS-215SM
14V-575

Subject: Bracket for Suspension Fluid Tank may Fracture

Dear Ms. Kercher-Dudley:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TURTLE TOP/ODYSSEY XL/2013

Mfr's Report Date: September 18, 2014

NHTSA Campaign Number: 14V-575

Components:

SUSPENSION

Potential Number of Units Affected: 2

Problem Description:

Turtle Top is recalling certain model year 2013 Odyssey XL transit buses manufactured January 29, 2013, to July 9, 2013, built on Ford F-550 chassis, and equipped with Liquid Spring-brand aftermarket suspension kits. The mounting bracket that attaches the suspension fluid tank to the frame may fail, allowing the fluid tank to separate from the vehicle.

Consequence:

If the suspension fluid tank mount fractures and the tank separates from the chassis, the tank may become a road hazard, increasing the risk of a crash.

Remedy:

Turtle Top customers were notified by LiquidSpring, and LiquidSpring dealers will install a new re-designed bracket, free of charge. The recall began on September 9, 2014. Owners may contact Turtle Top customer service at 1-800-296-2105.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

According to your 573, Liquid Spring performed the owner notification on Turtle Top's behalf. As the vehicle manufacturer, owner notification is the responsibility of Turtle Top.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We make the assumption that Liquid Spring will be handling the quarterly completion rate reporting for this campaign. Please be reminded that as the vehicle manufacturer, Turtle Top is ultimately responsible for conducting an adequate safety recall campaign of its vehicles. Accordingly, if this safety recall campaign is not successful, the agency may require Turtle Top conduct a follow-up notification and conduct additional quarterly reporting.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement