



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 15, 2014

Mr. Kurt Kurata  
Manager, Compliance, Service Technical Resources & Training  
Mitsubishi Motors North America, Inc.  
6400 Katella Avenue  
Cypress, CA 90630

NVS-215SM  
14V-560

**Subject:** Brake Booster Switch Crack

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MITSUBISHI/OUTLANDER SPORT/2011

**Mfr's Report Date:** September 11, 2014

**NHTSA Campaign Number:** 14V-560

**Components:**

SERVICE BRAKES, HYDRAULIC

**Potential Number of Units Affected:** 2

**Problem Description:**

Mitsubishi Motors North America, Inc. (Mitsubishi) is recalling certain model year 2011 Outlander Sport vehicles manufactured on September 3, 2010. In the affected vehicles, the switch sleeve in the brake booster may crack and prevent the brake pedal from returning properly.

**Consequence:**

If the pedal is unable to move back to the proper position, the vehicle may not move as expected, increasing the risk of a crash.

**Remedy:**

Mitsubishi will notify owners, and dealers will inspect the brake booster, replacing it as necessary, free of charge. The recall is expected to begin in October 2014. Owners may contact Mitsubishi customer service at 1-888-648-7820. Mitsubishi's number for this recall is SR-14-008.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Mitsubishi's proposed owner notification letter and have provided you with our edits.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement