



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2014

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Volvo Trucks North America
PO Box 26115
Greensboro, NC 27402

NVS-215SM
14V-557

Subject: Incorrect Software Settings may cause Engine Stall

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2015
VOLVO/VNX/2015

Mfr's Report Date: September 9, 2014

NHTSA Campaign Number: 14V-557

Components:

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 46

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain model year 2015 VNL and VNX trucks manufactured January 7, 2014, to June 5, 2014, and equipped with a D16 engine. Due to the engine control unit having an incorrect parameter setting in the software, the engine may stall.

Consequence:

An engine stall while driving increases the risk of a crash.

Remedy:

Volvo will notify owners, and dealers will update the engine control unit software, free of charge. The recall began at the end of September 2014. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1404.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Volvo's proposed owner notification letter and have approved its distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement