

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 23, 2014

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Matthew Collins
Manager
Toyota Motor Engineering & Manufacturing
Mail Code: S-104

NVS-215SM
14V-556

19001 South Western Avenue Torrance, CA 90501

Subject: Possible Improper Side-Curtain Air Bag Deployment

Dear Mr. Collins:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/TUNDRA/2014

Mfr's Report Date: September 11, 2014

NHTSA Campaign Number: 14V-556

Components:

AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 132,624

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain model year 2014 Toyota Tundra CrewMax and Double Cab vehicles manufactured July 29, 2013, to August 22, 2014. Due to the possible misinstallation of the upper tab of the B-pillar interior trim, the Curtain-Shield Air Bags (CSA) may not deploy properly in the event of a crash.

Consequence:

If the Curtain-Shield Air Bags (CSA) do not deploy properly there is an increased risk of occupant injury during a crash.

Remedy

Toyota will notify owners, and dealers will inspect the B-pillar interior trim installation and will replace it if it is not installed correctly, free of charge. The recall is expected to begin on September 30, 2014. Owners may contact Toyota customer service at 1-800-331-4331.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

