



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 15, 2014

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NVS-215SM
14V-551

Subject: Engine Control Unit Software

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/TITAN/2015

Mfr's Report Date: September 8, 2014

NHTSA Campaign Number: 14V-551

Components:

ENGINE AND ENGINE COOLING:ENGINE:DIESEL

Potential Number of Units Affected: 19

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain model year 2015 Titan trucks manufactured January 17, 2014, to May 23, 2014. Due to an incorrect parameter setting in the software for the engine control unit, the engine may stall.

Consequence:

An engine stall may increase the risk of a crash.

Remedy:

Mack has notified owners, and dealers will reprogram the engine control unit, free of charge. The recall began on September 30, 2014. Owners may contact Mack customer service at 1-800-528-6586. Mack's number for this recall is SC0382.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and have previously approved its distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement