



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 14, 2014

Mr. Garrett Carolus
Technical Manager
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NVS-215SM
14V-549

Subject: Non GFCI 120V Receptacle Increases Risk of Shock

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/HIDEOUT/2014-2015

Mfr's Report Date: September 8, 2014

NHTSA Campaign Number: 14V-549

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 198

Problem Description:

Keystone RV Company (Keystone) is recalling certain model year 2014-2015 Hideout 308BHDS fifth wheel trailers manufactured October 2, 2013, to August 8, 2014. The affected trailers may have been built with a 120V outlet in the exterior kitchen that is not part of the GFCI protected circuit.

Consequence:

An outlet that is not part of the GFCI protected circuit has an increased risk of providing an electrical shock if an electrical fault exists in an appliance plugged into the receptacle.

Remedy:

Keystone has notified owners, and dealers will verify that the outside kitchen outlet is on a GFCI circuit, replacing it as necessary, free of charge. The recall began on September 15, 2014. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 14-216.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement