



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 10, 2014

Mr. Jeff Hintz  
Warranty Manager  
Vanguard National Trailer Corporation  
289 East Watertower Drive  
Monon, IN 47959

NVS-215SM  
14V-546

**Subject:** Trailer Suspension Pivot Bolt Failure

Dear Mr. Hintz:

This letter serves to acknowledge Vanguard National Trailer Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VANGUARD/VIP/2014  
VANGUARD/VXP/2014

**Mfr's Report Date:** September 5, 2014

**NHTSA Campaign Number:** 14V-546

**Components:**

SUSPENSION

**Potential Number of Units Affected:** 311

**Problem Description:**

Vanguard National Trailer Corporation (Vanguard) is recalling certain model year 2014 VIP and VXP trailers manufactured October 10, 2013, to April 24, 2014, and equipped with certain SAF-Holland-brand CBX Trailer Suspension Air Ride Axle Systems. The affected trailer suspensions have pivot bolts that may fail.

**Consequence:**

Failure of the pivot bolts may cause the suspension and attached axle to separate from the trailer, increasing the risk of a crash.

**Remedy:**

Vanguard will notify owners, and SAF-Holland-approved repair shops will replace the defective pivot bolts with new pivot bolts, free of charge. The recall began in September 2014. Owners may contact Vanguard customer service at 1-888-253-3008, or SAF-Holland customer service at 1-888-396-6501. Vanguard's number for this recall is 14E024.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Vanguard's proposed owner notification letter and provided our edits prior to the recall being launched.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement