



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 6, 2014

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409

NVS-215SM
14V-545

Subject: No Cruise Control Visual And Audible Alerts

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CXU/2013-2015

Mfr's Report Date: September 5, 2014

NHTSA Campaign Number: 14V-545

Components:

FORWARD COLLISION AVOIDANCE: ADAPTIVE CRUISE CONTROL

Potential Number of Units Affected: 538

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain model year 2013-2015 CXU trucks manufactured August 23, 2012, through June 27, 2014, and equipped with adaptive cruise control. Due to a software error, the affected vehicles may not provide visual or audible alerts to the driver warning them that an obstruction in the road was detected.

Consequence:

If the driver is not warned of something being in the truck's path, there is an increased risk of a crash.

Remedy:

Mack will notify owners, and dealers will reprogram the vehicle control unit, free of charge. The recall began on September 30, 2014. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0381.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and provided our edits to you prior to the notifications being sent.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement