



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 6, 2014

Mr. Phil Hartnagel
Senior Manager Product Investigation and Campaigns
Chrysler Group LLC
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326-2757

NVS-215SM
14V-528

Subject: Inadvertent Air Bag Deployment

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/C/V TRADESMAN/2013-2015

Mfr's Report Date: October 3, 2014

NHTSA Campaign Number: 14V-528

Components:

AIR BAGS

Potential Number of Units Affected: 18,245

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2013-2015 Ram C/V Tradesman cargo vans, equipped with two front bucket seats and no rear seating, manufactured July 25, 2012, to August 20, 2014. In the affected vehicles, road hazards such as potholes may cause the front passenger side curtain and/or seat air bags to deploy unexpectedly.

Consequence:

Inadvertent air bag deployment can increase the risk of crash or injury to the seat occupant.

Remedy:

Chrysler will notify owners, and dealers will update the software in the Occupant Restraint Control (ORC) module, free of charge. The recall began October 3, 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P51.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement