



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 11, 2014

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NVS-215SM
14V-526

Subject: Motor Electronics Coolant Pump Failure

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/ESCAPE/2005-2008
MERCURY/MARINER/2006-2008

Mfr's Report Date: September 3, 2014

NHTSA Campaign Number: 14V-526

Components:

HYBRID PROPULSION SYSTEM

Potential Number of Units Affected: 70,209

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2005-2008 Ford Escape hybrid electric vehicles manufactured October 13, 2003, to June 20, 2008, and 2006-2008 Mercury Mariner hybrid electric vehicles manufactured June 10, 2005, to June 20, 2008. The coolant pump for the hybrid system may fail resulting in the hybrid electronics overheating.

Consequence:

When the hybrid electronics system gets too hot it will shut down the powertrain, resulting in a stall-like condition, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will inspect and replace the original Motor Electronics Coolant (MEC) Pump with an improved brushless pump, free of charge. The recall is expected to begin on October 27, 2014. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 14S19.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement