



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 2, 2014

Ms. Ginger Markus
Warranty Coordinator
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 57505

NVS-215KS
14V-523

Subject: Inadequate Adhesive On Panel Joints/FMVSS 221

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/DE416WR/2014
COLLINS/DE516WR/2014
COLLINS/DH400/2014
COLLINS/DH416/2014
COLLINS/DH500/2014
COLLINS/DH516/2014
COLLINS/SL400/2014
COLLINS/SL408/2014
MID BUS/DE416WR/2014
MID BUS/DE516WR/2014
MID BUS/DH400/2014
MID BUS/DH416/2014
MID BUS/DH500/2014
MID BUS/DH516/2014
MID BUS/SL400/2014
MID BUS/SL408/2014

Mfr's Report Date: September 2, 2014

NHTSA Campaign Number: 14V-523

Components:

STRUCTURE:BODY

Potential Number of Units Affected: 281

Problem Description:

Collins Bus Corporation (Collins) is recalling certain model year 2014 Collins and Mid Bus school buses, models SL400, SL408, DH400, DH416, DE416WR, DH500, DH516 and DE516WR, manufactured from July 21, 2014, to August 19, 2014. The affected vehicles may have been assembled with an inadequate amount of adhesive on some interior side panel joints. In the case of a

collision to the side of the vehicle, the edge interior panel may become exposed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 221, "School Bus Body Joint Strength."

Consequence:

If the edge interior panel becomes exposed, there is an increased risk of injury to the passengers.

Remedy:

Collins will notify owners, and dealers will install additional structural fasteners on the applicable body panel joints, free of charge. The recall is expected to begin in mid-October 2014. Owners may contact Collins customer service at 1-800-533-1850.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement