



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 24, 2014

Mr. Chris Sandvig
General Manager Compliance/TREAD
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215SM
14V-516

Subject: Loss of Brake Assist due to Booster Contamination

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q7/2013

Mfr's Report Date: August 25, 2014

NHTSA Campaign Number: 14V-516

Components:

ENGINE AND ENGINE COOLING
SERVICE BRAKES, HYDRAULIC:POWER ASSIST:VACUUM:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 1,814

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2013 Audi Q7 vehicles manufactured June 5, 2012, to November 29, 2012 and equipped with a 3.0L TDI engine. In the affected vehicles, a check valve in the engine may become contaminated with plastic debris and allow engine oil to leak into the brake booster.

Consequence:

If oil leaks into the brake booster, the brake booster diaphragm may rupture causing a loss of power braking assist, and increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will replace a vacuum line, free of charge. Dealers will also inspect the brake booster system for oil contamination and, if oil contamination is present, additional components will be replaced, free of charge. The recall began on September 24, 2014. Owners may contact Audi at 1-800-253-2834. Volkswagen's number for this recall is 47L8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Volkswagen's proposed owner notification letter and have approved its distribution.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the check valve.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement