



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 17, 2014

Mr. Steve Kenner
Ford Motor Company
330 Town Center Drive
Suite 400
Dearborn, MI 48126-2738

NVS-215SM
14V-484

Subject: Air Bubbles in Windshield/FMVSS 205

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LINCOLN/MKC/2015

Mfr's Report Date: August 4, 2014

NHTSA Campaign Number: 14V-484

Components:

VISIBILITY:WINDSHIELD

Potential Number of Units Affected: 1,139

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2015 Lincoln MKC vehicles manufactured August 20, 2013, to June 6, 2014. The affected vehicles may have visible air bubbles in the windshield glass. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 205, "Glazing Materials."

Consequence:

Air bubbles in the windshield could impact the driver's visibility, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will inspect the windshields for air bubbles, replacing them as necessary, free of charge. The recall began in August 2014. Owners may contact Ford customer service at 1-800-392-3673. Ford's number for this recall is 14C07.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed owner notification letter and we provided our edits prior to Ford's mailing to the vehicle owners.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected windshields.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement