



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 17, 2014

Mr. Steve Kenner  
Ford Motor Company  
330 Town Center Drive  
Suite 400  
Dearborn, MI 48126-2738

NVS-215SM  
14V-483

**Subject:** Epoxy Reinforcement Missing from Sliding Doors

Dear Mr. Kenner:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/TRANSIT CONNECT/2015

**Mfr's Report Date:** August 4, 2014

**NHTSA Campaign Number:** 14V-483

**Components:**

STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 592

**Problem Description:**

Ford Motor Company (Ford) is recalling certain model year 2015 Transit cargo vans without rear seating positions manufactured March 12, 2014, to June 24, 2014 and equipped with windowless sliding doors. The affected vehicles may have been manufactured without the epoxy reinforcement on the windowless sliding doors.

**Consequence:**

A sliding door without the epoxy reinforcement has an increased potential of unlatching in certain side impact crashes. A door that unlatches may open, allowing for a vehicle occupant to be ejected in a crash, increasing the risk of injury.

**Remedy:**

Ford will notify owners, and dealers will install a reinforcement plate into the windowless sliding door, free of charge. The recall is expected to begin around September 22, 2014. Owners may contact Ford customer service at 1-800-392-3673. Ford's number for this recall is 14S16.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement