



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 16, 2014

Mr. Phil Hartnagel
Senior Manager Product Investigation and Campaigns
Chrysler Group LLC
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326-2757

NVS-215SM
14V-481

Subject: Knee Air Bag may Deploy Improperly/FMVSS 208

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FIAT/500L/2014-2015

Mfr's Report Date: July 30, 2014

NHTSA Campaign Number: 14V-481

Components:

AIR BAGS:KNEE BOLSTER

Potential Number of Units Affected: 25,483

Problem Description:

Chrysler Group LLC (Chrysler) is recalling certain model year 2014-2015 Fiat 500L vehicles manufactured March 3, 2012, to July 25, 2014. Irregularities in the folding process during assembly of the driver's knee airbag may result in its improper deployment. As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection."

Consequence:

If the knee airbag air bag does not deploy properly during a crash, there is an increased risk of driver injury.

Remedy:

Chrysler will notify owners, and dealers will replace the driver's knee air bag, free of charge. The recall is expected to begin in September 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P42.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement