



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 7, 2014

Mr. Chris Sandvig
General Manager Compliance/TREAD
Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NVS-215SM
14V-441

Subject: Bubbles in Fuel may Result in Engine Stall

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/TIGUAN/2009-2014

Mfr's Report Date: July 21, 2014

NHTSA Campaign Number: 14V-441

Components:

FUEL SYSTEM, GASOLINE

Potential Number of Units Affected: 151,389

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2009-2014 Tiguan vehicles manufactured July 2007 to June 2014. In certain conditions bubbles may form in the fuel system which could result in the vehicle stalling.

Consequence:

A vehicle stall increases the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will update the vehicle's software to increase the fuel pump pressure, free of charge. The recall is expected to begin August 19, 2014. Owners may contact Volkswagen customer service at 1-800-822-8987. Volkswagen's number for this recall is 24AV/2W.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received VW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement