



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2014

Mr. Brian Latouf  
Director, Field Product Investigations and Evaluations  
General Motors LLC  
30001 Van Dyke - Mail Code 480-210-2V  
Warren, MI 48090-9055

NVS-215KS  
14V-440

**Subject:** Lower Control Arm Bolts Not Fastened Properly

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/SPARK/2014

**Mfr's Report Date:** July 18, 2014

**NHTSA Campaign Number:** 14V-440

**Components:**

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

**Potential Number of Units Affected:** 1,919

**Problem Description:**

General Motors LLC (GM) is recalling certain model year 2014 Spark vehicles manufactured from May 7, 2014, to May 26, 2014. In the affected vehicles, the left and right lower control arm attaching bolts in the front suspension may not be tightened to specification.

**Consequence:**

If the lower control arm bolts are not tightened properly, the lower control arm may separate from the steering knuckle while driving, causing a loss of steering, increasing the risk of a crash.

**Remedy:**

Owners are instructed NOT to drive their vehicles until the recall remedy has been completed. Owners should call a Chevrolet dealer immediately to arrange for their vehicle to be transported free of charge for servicing. GM will notify owners, and dealers will inspect the left and right lower control arm attaching bolts to make sure that they are tightened to the proper specification, free of charge. The recall is expected to begin on August 1, 2014. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 14453. Note: Owners are advised not to drive the vehicle until the repairs have been completed.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received GM's proposed owner notification letter and have reviewed and approved its distribution to owners.

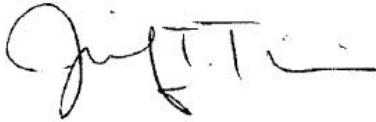
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement