

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 25, 2014

Mr. Phil Hartnagel Senior Manager Product Investigation and Campaigns Chrysler Group LLC 800 Chrysler Drive CIMS-482-00-91 Auburn Hills, MI 48326-2757

Subject: Knee Contact may Turn Ignition Switch Off

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/COMMANDER/2006-2007 JEEP/GRAND CHEROKEE/2005-2007

Mfr's Report Date: July 18, 2014

NHTSA Campaign Number: 14V-438

Components:

ELECTRICAL SYSTEM: IGNITION: SWITCH

Potential Number of Units Affected: 643,618

Problem Description:

This defect can affect the safe operation of the airbag system. Until this recall is performed, drivers should adjust their seat to allow clearance between the driver's knee and the ignition key, and remove all items from their key ring, leaving only the vehicle key.

Chrysler Group LLC (Chrysler) is recalling certain model year 2005-2007 Jeep Grand Cherokee vehicles manufactured February 11, 2004, to July 5, 2007, and 2006-2007 Jeep Commander vehicles manufactured January 31, 2005, to July 5, 2007. In the affected vehicles, the driver may accidentally hit the ignition key with their knee, unintentionally knocking the key out of the run position, turning off the engine.

Consequence:

If the key is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury. Additionally, a key knocked out of the run position could cause loss of engine power, power steering, and power braking, increasing the risk of a vehicle crash.

Remedy:

Chrysler will notify owners in September 2014. The remedy for this recall is still under development. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P41.



1200 New Jersey Avenue SE Washington, DC 20590

NVS-215SM

14V-438

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a preliminary evaluation, PE14-017, conducted by the Office of Defects Investigation.

Please provide an updated 573 describing the recall remedy once it has been decided.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

