



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 14, 2014

Mr. Scott Cordes  
Vice President, Chief Legal Counsel  
Gulf States Toyota, Inc.  
1375 Enclave Parkway  
Houston, TX 77077

NVS-215SM  
14V-429

**Subject:** Lug Nuts Loosening

Dear Mr. Cordes:

This letter serves to acknowledge Gulf States Toyota, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TOYOTA/TUNDRA/2013-2014

**Mfr's Report Date:** July 15, 2014

**NHTSA Campaign Number:** 14V-429

**Components:**  
WHEELS:LUGS/NUTS/BOLTS

**Potential Number of Units Affected:** 16,249

**Problem Description:**

Gulf States Toyota, Inc. (GST) is recalling certain model year 2013-2014 Toyota Tundra vehicles modified by GST as part of certain vehicle packages to be equipped with a combination of non-Toyota-brand 20-inch alloy wheels and chrome plated lug nuts. The coating on the lug nuts may give, causing the lug nuts loosen or the wheel studs to fracture.

**Consequence:**

If the lug nuts loosen, or the wheel studs fracture, the wheel may separate from the vehicle, increasing the risk of a crash.

**Remedy:**

GST will notify owners, and dealers will replace 20 lug nuts and torque them to specification, free of charge. The recall is expected to begin in August 2014. Owners may contact GST customer service at 1-800-444-1074.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received GST's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah McShane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement